

SYSTEM OF CARE TRAINING AND TECHNICAL ASSISTANCE PLAN ASSESSMENT

Together with members of your single or multi-county Child Community Collaborative, identify and check training and technical assistance needs of your community by target audience. Please use this document to help establish training and technical assistance priorities for your community.

TRAINING & TECHNICAL ASSISTANCE AREAS	TARGET AUDIENCES														
	Internal						External								
	Medical Staff of AP/LME & Private	Direct Service Providers	Direct Service Supervisors	AP/LME Care Coordinators/UM staff	Child & Family Team Members	Area Director & Area Board	CFAC, Family Members (and youth)	Community Collab. Members	Child Serving Agency Directors	DSS Case Managers and Staff	DJJDP Case Managers and Staff	Admin. Office Of Courts	Local Education Agency Staff	Public Health Staff	Other (Specify)
SOC Basics															
Core Values/Principles and Practices															
Family Involvement and Partnership															
NC SOC (State Plan, CTSP, SOC grants)															
Roles and Responsibilities of local Community Collaboratives															
Roles and Responsibilities of Child and Family Teams															
Cultural Competence															
Supervision in a SOC															
Infrastructure for development of SOC															
Leadership Roles in a SOC															
Mission/Values/Mandates of Child Serving Agencies															
Budget and Fiscal															
State and Federal Funding Steams Across Agencies															
Braiding Funds in CFTs/local CCs															
CTSP Funding Access															
Using Flexible Funds															
Communications & Planning for SOC															
Team Building/Collaboration															
Strategic Planning															
Community Needs Assessments															
Facilitating Teams															
Conflict Resolution, Mediation, Negotiation															
Engaging Families in CCs/CFTs															
Advocacy (roles and responsibilities)															
Understanding Mission, Values, Goals of State/Local Agencies															
Understanding Board Structures and Responsibilities															
Social Marketing (Public Relations and Education)															
Engaging Faith-Based Organizations.															
Engaging Business															
	Internal						External								

	Medical Staff of AP & Private	CTSP/ SOC Coordinators	C&F Coord. & Supervisors	CMH Case Managers & Clinicians	Child & Family Team Members	Area Director & Area Board	Family Members (including youth)	Community Collab. Members	Child Serving Agency Directors	DSS Case Managers and Staff	DJJDP Case Managers and Staff	Admin. Office Of Courts	Local Education Agency Staff	Public Health Staff	Other (Specify)
Evaluation , Outcomes, CQI															
Understanding Penetration Rates															
Understanding Population Prevalence															
Understanding Participatory Action Research															
Using Outcomes for Social Marketing															
Using outcomes for Continuous Quality Improvement															
Best Practices in Assessment/Planning															
Multi-Agency Screening															
Strengths-Based/Culturally Responsive Assessment and Planning															
Planning Wraparound Approaches															
Identification and use of Informal Resources in Assessment/Planning															
Strengths-Based Documentation															
Case Management in SOC															
Family Partnership in Case Management															
Service Coordination in SOC															
Developing Proactive Crisis/Safety Plans															
CFT Facilitation															
Planning for Transitions Back Home															
Family Group Conferencing															
Using Informal Resources in Wraparound Approaches															
Clinical Basics															
Diagnostics															
Medications															
Biological Basis of Behavior															
Dual and Multiple Diagnoses															
Developmental Disabilities															
Substance Abuse															
Integrating Wraparound Approaches															
Serving 'Special Populations'															
Deaf/Hard of Hearing															
Special Health Concerns (diabetes, etc)															
Victims of Sexual Abuse															
Sexual Aggression															
Reactive Attachment Disorders															
Therapy Basics															
Cognitive Behavioral															
Individual and Group Therapy															
Brief/Solution-Focused Therapy															
Substance Abuse Treatment															
Family Therapy															

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Many of these competencies can be obtained via multiple methods such as consultation, group training, individual training, shadow, mentoring and coaching. Please consider preferred strategies in developing your Training And Technical Assistance Plan. Please direct all questions regarding completion of this document **to your LME Technical Assistance person or** to Terri Grant at (919) 715-1930 or Terri Grant @ncmail.net.